

How do I check my library account?

It's easy to access your library account. Simply enter your library card number (full number, no spaces) and PIN number in the box in the top right of the page.

Once logged in you can:

- See what items you have on loan
- Renew your loans before they become overdue

(You may not be able to renew books which are long overdue, reserved by other customers or items for which a charge is payable)

- Check on the progress of items you have reserved
- Place reservations

(There is a charge for reservations. Please see Fees and Charges for more details)

- Cancel any reservation you no longer need

(You can cancel free of charge at any time until the "item available" notice is sent)

- View any fines on your account

How do I get a PIN number?

Please bring your library card and one other proof of identity to any Bexley library and you will be given a PIN number. If you do not have further proof of identity, just bring your library card and ask for your PIN to be posted to you.

Please keep your PIN number secure. Do not write it on your library card.

You can change your PIN number online by logging into your library account. We recommend you do this from time to time.